

**TO: ADULT SOCIAL CARE AND HOUSING OVERVIEW AND SCRUTINY PANEL
16 JUNE 2015**

**ANNUAL COMPLAINTS REPORTS 2014-15 FOR ADULT SOCIAL CARE AND HOUSING
Director of Adult Social Care, Health and Housing**

1 PURPOSE OF REPORT

- 1.1 The purpose of this report is to introduce the attached Annual Complaints Reports 2014-15 for Adult Social Care and for Housing together with the covering report to the Executive.

2 RECOMMENDATION(S)

- 2.1 **That the Adult Social Care and Housing Overview and Scrutiny Panel consider the Annual Complaints Reports 2014-15 for Adult Social Care and for Housing.**

3 REASONS FOR RECOMMENDATION(S)

- 3.1 To enable the Panel to consider the Annual Complaints Reports 2014-15 for Adult Social Care and for Housing.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None.

**5 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES
IMPACT ASSESSMENT / STRATEGIC RISK MANAGEMENT ISSUES /
CONSULTATION**

- 5.1 Not applicable.

Background Papers

None.

Contact for further information

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